

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886
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SECY LIN. CHANCS

C A No. 154263113
Complaint No. 04/2025

In the matter of:

Ramesh KumarComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Agrawal, Member (Legal)
2. Mr. S.R. Khan, Member (Technical)
3. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Shanty RS Gupta, A.R. for the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Mr. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

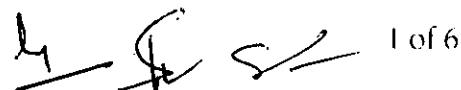
ORDER

Date of Hearing: 7th May, 2025

Date of Order: 14th May, 2025

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief fact of the case giving rise to this grievance is for reconnection of electricity meter against CA No. 154236113 installed at premises no. 1/6095, Street No.-1, East Rohtash Nagar, Shahdara, Delhi-110032. Complainant in his complaint stated that the meter was stolen of above mentioned CA No and did not reconnect till date. He stated that he is an occupier of the property in question since year 2000. He visited the division office and told everything that Smt. Kiran Bala was the owner of the property and she passed away on 8th June, 2024. Further, he

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stated that all the residents and families having an Aadhar Card of the same address and there is no any other ownership paper even, BSES-BYPL changed the name from Smt. Kiran Bala to Mr. Jugal Kishore Mehra without obtaining back chain such as registered GPA or sale Deed and he also said that as per DERC Supply Code 2017 for stolen meter the complainant provided the Police complaint for reconnection. Therefore, he requested the Forum to direct the respondent for reconnection and restore the supply.

2. The respondent in reply briefly stated that the present complaint has been filed by complainant is seeking re-installation of the meter no. 35800775 having CA No. 154263113 by alleging that the said meter was stolen from the premises bearing address: 1/6095, Street No. 1, East Rohtash Nagar, Shahdara, Delhi-110032. Respondent stated that the registered consumer namely Jugal Kishore Mehra qua the CA No.- 154263113 with which the complainant holds no relationship what so ever as nothing has been placed on record regarding this. It is pertinent to mention here that the connection name change was done in the name of Jugal Kishore Mehra by duly following the due process of the regulations. Hence, name change were duly processed as per law and the documents submitted by the Jugal Kishore Mehra and all such document have not been placed with the present reply as Jugul Kishore Mehra has not been arrayed as a party to the present complaint but all these documents can be filed before the Lt. Forum as and when directed regarding which the respondent reserves the right to file the same. Reply further added that the instant complaint seems to be the dispute amongst the complainant and the Jugul Kishore Mehra and in

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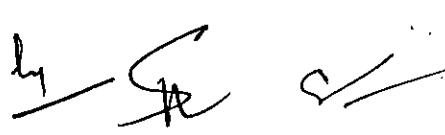
Secretary
CGRF (BYPL)



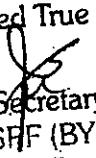
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this context only the alleged NCR was filed by the complainant stating that the meter has been lost thereby causing loss to the property of the Licensee and burdening the public exchequer. In the entire complaint it has not been stated by what capacity the complainant is seeking the installation of the meter being void in Regulation 10 of DERC Supply Code, 2017.

3. Representative for the complainant in its rejoinder refuted the contentions of the respondent as averred in their reply and submitted that complainant filed a civil suit through his father against Mr. Jugul Kishore Mehra subject to the possession/residing in property occupied as occupier since 2024 and there is still complainant is an occupier of the property in question without any hassle. Mr. Jugul Kishore Mehra is not an owner of the property as well. There is no any document of ownership produced by the respondent in term of sale deed, GPA for which title of property could be claimed. Complainant stated that the meter was stolen from the premises for which complainant contacted Discom for reconnection in due course of time vide PGMS- Delhi Government and division office but when division office refused to take an application and for stolen meter complainant has to produce police complaint copy before Discom for restoration of supply in accordance with DERC Supply Code, 2017.
4. Heard arguments of both the parties at length.


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5. Before disposal of the present case, we should go through the relevant regulations as prescribed in DERC Regulations 2017 for reconnection.

Sub-regulation (2) of Regulation 54 is narrated here:

- (2) In case of a permanent disconnection, reconnection shall be made on payment of past dues and all applicable charges, if any and completion of formalities as required for a new connection.

The DERC Regulations, 2017 in Sub-regulation of (2) & (3) of regulation of 10 has clearly stated as under:

(2) New and Existing Connections:-

Proof of identity of the applicant:- Any of the following documents shall be accepted as proof of identity:-

- (i) electoral identity card;
- (ii) passport;
- (iii) driving license;
- (iv) ration card having photograph;
- (v) Aadhar card;
- (vi) PAN card;
- (vii) photo identity card issued by any Government agency; (viii) If the applicant is an organization, certificate of incorporation/ registration issued by the Registrar and proof of authorization /resolution of Board for authorizing the person.

(3) Proof of ownership or occupancy of the premises:- Any of the following documents shall be accepted as the proof of ownership or occupancy of premises:-

- (i) certified copy of title deed;

- (ii) certified copy of registered conveyance deed;
- (iii) General Power of Attorney (GPA);
- (iv) allotment letter/possession letter;

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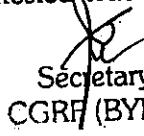

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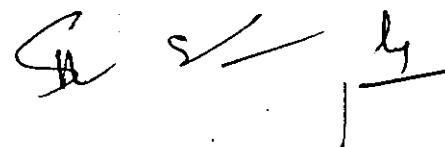
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- (v) Valid lease agreement alongwith undertaking that the lease agreement has been signed by the owner or his authorized representative;
- (vi) Rent receipt not earlier than 3 (three) months alongwith undertaking that the rent receipt has been signed by the owner or his authorized representative;
- (vii) Mutation certificate issued by a Government body such as Local Revenue Authorities or Municipal Corporation or land owning agencies like DDA/L&DO;
- (viii) Sub-division agreement;
- (ix) For bonafide consumers residing in JJ clusters or in other areas with no specific municipal address, the licensee may accept either ration card or electoral identity card mandatorily having the same address as a proof of occupancy of the premises.

6. From the narration of facts and material placed before us we find that complainant applied for reconnection of electricity meter against CA No. 154236113 which was installed at premises no. 1/6095, Street No.-1, East Rohtash Nagar, Shahdara, Delhi-110032. Complainant stated that he is in possession/occupation of the property in question but has not placed any documentary evidence in support of his claim. The connection is in the name of Jugal Kishore Mehra and Mr. Ramesh Kumar has approached this Forum for re-connection of the electricity connection. Mr. Ramesh Kumar has not placed on record any No Objection Certificate, any rent receipt or any other proof to prove that he is in occupation and is using electricity connection vide CA no. 154263113.

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7. Therefore, in the absence of valid documents we cannot grant application of the complainant for re-connection. In view of the above, this Forum is unable to give any relief to the complainant.

ORDER

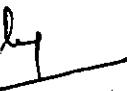
The complaint is rejected. OP has rightly rejected the application of the complainant for new connection.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(H.S. SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)

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